

Service, Support & Parts

Service Thorough examinations
UK breakdown cover **Attachments Hire**
Driver training
Mounting kits
New sales
Used sales **Parts**



Dedicated to truck mounted forklifts



Service – dedicated support that delivers

Anyone can replace a failed part or change your engine oil but only a specialist can carry out preventative maintenance on your truck mounted forklifts...



Specialist achieve more –

Bennett's have been dedicated to truck mounted forklifts since 1991 so we understand TMFs and the demands of the working environment. Other companies will say they can look after your TMF, and on the surface may appear cheaper, but none will complete the work more comprehensively than Bennett – **ultimately saving you money.**



Our specialist engineers are factory trained and have the experience to carry out our own comprehensive range of checks to ensure any problems are spotted early and prevented in developing into larger repairs or costly breakdowns.



UK Breakdown

cover from one number –

Bennett's network of service agents can attend to breakdowns in all areas of the UK. The driver of the TMF first gets to speak to one of our expert TMF service engineers who can access the problem and decide on the best action to get your TMF back in operation at optimum cost and the minimum of time and inconvenience.

Support – tailored to your match business

Uninterrupted service – That's what you need from your truck mounted forklifts and that can only be achieved if your TMF is in good condition. Above all this demands scheduled maintenance and fast efficient repairs. This is where a tailored support package from Bennett's service secure system comes to your assistance

Bennett can offer the following service contracts:

- **TMF Service Secure**
Maintenance contract (Scheduled servicing)
- **TMF Service Secure Plus**
Maintenance contract (Scheduled servicing) including Thorough Examination
- **TMF Service Secure Super**
Maintenance contract (Scheduled servicing) including Thorough Examination, all repairs and breakdown cover



eService – Your TMF Service information in your hands

Bennett's eService allows you to access all the service information relating to your TMF via the eService extranet. A service available to all customers using our Service Secure packages

- **Total control**
All the vital service records in one place that can be accessed 24/7. Log in and check when any of your TMFs were last serviced or when a next service is due
- **Never miss a Service**
eService displays the next Service date and Alerts are sent via e-mail or mobile text giving a pre-warning of when a TMF is due a service.
- **View, print, download**
Service records, Engineers worksheets and Thorough Examination certificates can be viewed, printed and downloaded as required.

eService



Parts – Large stock and product knowledge

Our Specialist Parts team have unrivalled experience with all leading truck mounted forklift brands to provide our customers with an unbeatable parts service....

A flexible and personal service –

We have the specialist knowledge of all the leading brands of truck mounted forklift making it easy to identify exactly which replacement part you need.

Our parts team aim to have the parts you need in stock, with guaranteed **next day delivery** anywhere in the UK on **orders taken up to 4pm.**



Parts for TMFs old and new –

Long established in the truck mounted forklift business allows our experts the knowledge to provide parts for TMFs of all ages.



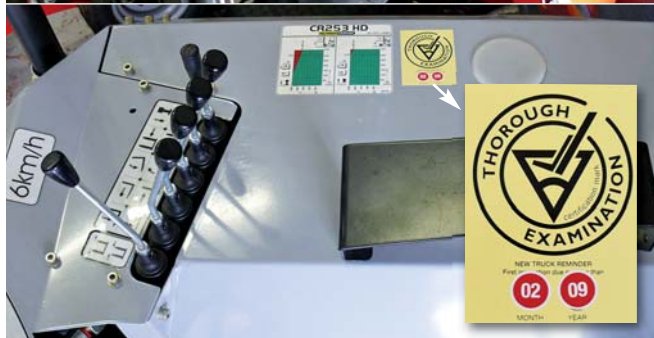
Saving money on TMF Parts –

Our stock of parts and buying power provides you with quality parts, quickly with low transport costs. For all parts from tyres, lift chain, and filters to the more unusual parts the **Bennett service** will save you time and money.



Thorough examinations – Is your TMF up to the mark?

If you operate a fork lift truck, you have a legal obligation to ensure that it holds a valid report of Thorough Examination. This applies whether you own, lease or hire the truck. Failing to comply could be disastrous: prosecution, invalidation of your insurance or, worst of all, a serious accident due to faulty equipment.



If you own or operate a fork lift truck... It must have a valid certificate of Thorough Examination

There are many companies who offer to carry out Thorough Examinations – so who should you choose?

Until recently, that would have been a difficult question to answer, but now the materials handling industry has an accredited national scheme that offers total peace of mind.

Why use the fork lift truck industry accredited scheme?

To understand the significance of a scheme that's truly nationwide, it's worth comparing the testing of fork truck to the MOT for cars.

Imagine what it would be like if there were no cohesive national system for assessing the safe condition of cars. Imagine if garages were allowed to decide for themselves how to carry out MOT tests. Imagine if an MOT certificate issued by one garage was based on criteria and practices which were differed widely from those used by another. Imagine if there was no one to oversee the process nationally and ensure consistent high standards.

This is very much like the situation which has applied to the Thorough Examination – in many ways the fork lift truck's equivalent to an MOT – until now.

The new scheme – described as the biggest safety advance in many years – has been developed co-operatively by the two leading bodies in the fork lift truck industry: British Industrial Truck Association (BITA) and the Fork Lift Truck Association (FLTA) under the banner of Consolidated Fork Truck Services (CFTS).

Bennett engineers are experienced in carrying out Thorough Examinations and can make sure your TMFs are up to the mark. As part of our service secure plus package we can manage your TMF Thorough Examinations. All the records are held on our extranet eService system to provide 24/7 access giving you complete control and peace of mind.

Other TMF services – The only one-stop shop for your TMF



BENNETT

E N G I N E E R I N G

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Driver training – ensuring safe and efficient operation

To get the most from your truck mounted forklift and to ensure the safety of your employees requires the best product training. Our in-house driver training offers tuition from people that understand truck mounted forklifts. Graduates are therefore competent in all aspects of operation including mounting and dismounting



Mounting brackets

Bennett's can fit mounting brackets for all major makes of TMF offering a complete fitting service. Invaluable specialist advice and calculations service is also offered to check the suitability of trucks and trailers.



Truck / Trailer Advice

Experience of truck mounted forklifts, trucks, trailers and the transport industry allows Bennett's to pass on this knowledge to provide the perfect match between vehicle, TMF and your specific application.



TMF Finance

Flexible finance packages to meet your business needs provided by a friendly and efficient service.



TMF Hire

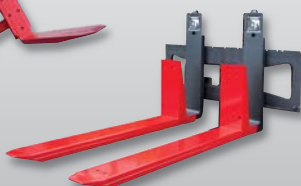
Short-term hire for seasonal peaks, one-off jobs or as cover while a repair is completed on your own TMF.

TMF Attachments including...

Fork Clamps



Reachforks



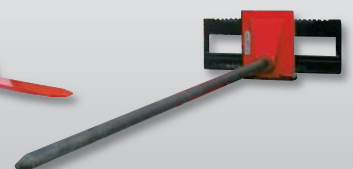
Universal Load Handler



Rotators



Carpet Poles



specialist support that delivers